

# Terms and Conditions

## Scope

These terms of use (“Terms”) apply to your use of the website and mobile- and web-based software applications operated by Insights Retail Risk, and its subsidiaries and affiliates (collectively, “RACK”) that link to the Terms (collectively, the “Site”).

By using the Site, you irrevocably agree to the Terms then in effect. RACK may revise the Terms at any time. You should regularly review these Terms to understand the terms that govern your access to the Site.

If you are using the Site as user accessing a RACK software application on behalf of a RACK customer, the terms of the services agreement governing RACK’s provision of services to that customer shall control over these Terms, to the extent they conflict.

## Privacy

Our Privacy Statement ([www.retailactioncrimekit.com/privacy](http://www.retailactioncrimekit.com/privacy)) applies to your use of the Site. It describes the collection and use of personal information on the Site.

## Users

The Site is for use by individuals of the legal age of majority. By accessing the Site, you attest that you are at least the legal age of majority in the country or state in which you reside.

## Use of the Site

The Site and all information, functionality, features, text, video, audio, pictures, training materials, videos, graphics, design elements, documentation, services, and other content appearing on the Site (collectively, “Content”) are the sole and exclusive property of RACK or its licensors.

RACK and its licensors retain all copyright, trademark, and other proprietary rights in the Site and the Content, and no license is granted to you except as otherwise expressly stated in these Terms.

## No Legal Advice

RACK does not provide legal advice or opinions. Consult your legal team to understand any legal compliance obligations applicable to you or your business.

## Site Modification and Discontinuing Use

We may modify the Site at any time, with or without notice to you. You may discontinue your use of the Site at any time. These Terms will continue to apply to your past use of the Site.

## No Unlawful or Prohibited Use

As a condition of your use of the Site, you may not use the Site for any purpose that is unlawful, infringes or violates any third party’s rights, is prohibited by these Terms, or interferes with the Site or its operation in any way. If we identify that you have violated these Terms, we may take appropriate legal action.

## Third Party Links

The Site may contain links to third-party websites; these Terms do not apply to Linked Sites. Your access of any Linked Site is subject to their terms of use or other agreements applicable.

## Governing Law

Your use of the Site and the Content is governed in all respects by the substantive and procedural rules the United Kingdom, without regard to conflict of law principles. Any cause of action or claim you may have regarding the Site, or any Content must be initiated within 12 months of when the issue or claim first arose.